

easycare plus service plans

Coverage that goes beyond.

coverage

Coverage begins on date of product purchase and runs concurrently with manufacturer's limited warranty. Plan excludes repairs covered under the manufacturer's warranty.

Registration

This plan is effective from day one, only if registration is completed at the time of purchasing your unit.

Making a claim

Report any problems with your unit as soon as possible by calling our toll-free line at **1-888-723-3444**, or walk into any Staples Canada store with your product and we will process your claim.

After a diagnostic assessment is completed on the unit, you will be contacted by our Staples Easycare Specialist. If the unit is repaired, it will be returned to you with all shipping charges being covered by your Staples Easycare Plus policy.

If the unit cannot be repaired, you will receive a claim payment in the form of a Staples in-store credit for the current value of the unit. Upon acceptance of the claim payment, the plan has been fulfilled in its entirety.

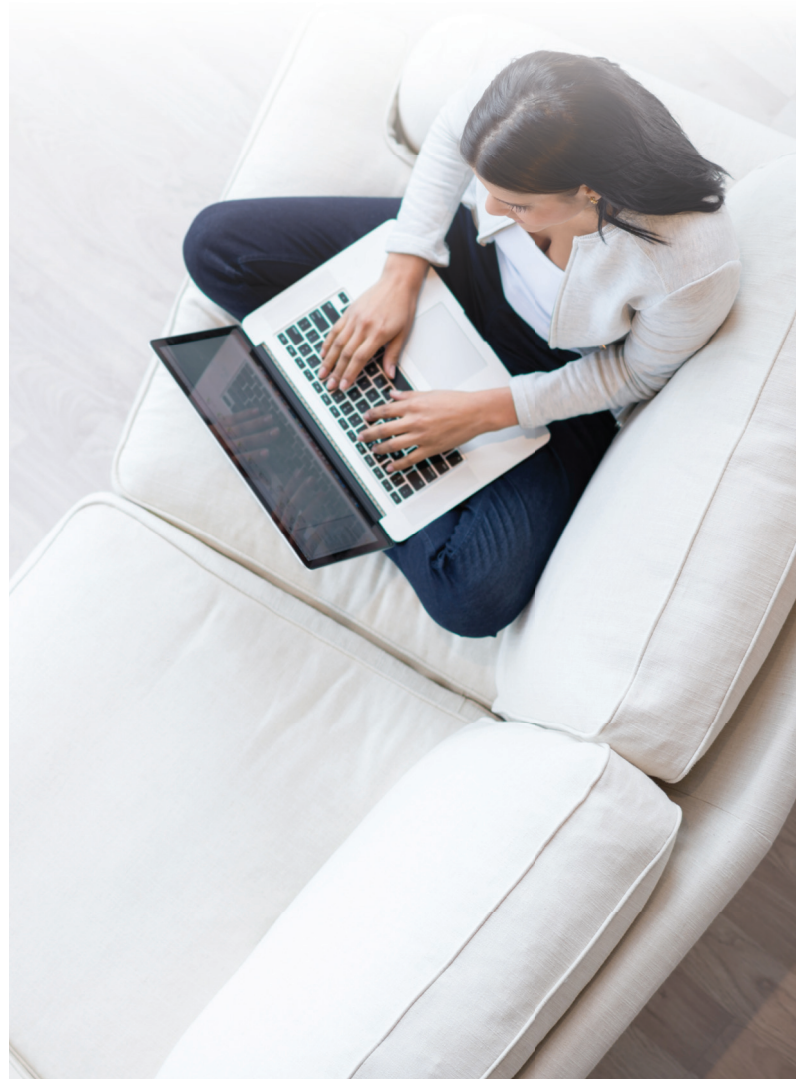
Limitation of Liability

Staples is not responsible for special, indirect, incidental, consequential, multiple or punitive damages of any kind, including, without limitation, lost profits, even if advised of the possibility thereof. Staples' liability for direct damages, if any, shall not exceed the price paid by the customer for this Plan.

Important:

For detailed terms and conditions please visit techservices.staples.ca

REGISTER VALIDATION



ECP_Monthly-6/19

enjoy carefree ownership...

Select your coverage	Plus	Plus with Accidental
Accidental coverage Coverage against accidental physical damage and liquid spills	No	Yes
One-time battery replacement	Yes	Yes
One-time AC adapter replacement	Yes	Yes
One-time data recovery	Yes	Yes
Hardware failures Includes hard drives, motherboards, RAM, dead pixels, Wi-Fi card and more.	Yes	Yes
Power surge and electrical failures	Yes	Yes
Support during manufacturer's warranty	Yes	Yes
Technical support help line Includes new software installation, operating system software, creation of back up plan and restore points	Yes	Yes
Free shipping within Canada Convenient drop off and pick up at any Staples store in Canada	Yes	Yes
Annual Maintenance Receive a free annual maintenance check at any Staples store in Canada	Yes	Yes
Coverage starts on date of purchase	Yes	Yes
Length of coverage	Up to 5-year term	Up to 5-year term

Laptops	Plus	Plus with Accidental
Price Range	Monthly Rate	Monthly Rate**
0 - 249.99	4.50 SKU 242220	6.25 SKU 242225
250 - 349.99	6.00 SKU 242221	8.00 SKU 242226
350 - 499.99	8.00 SKU 242222	10.00 SKU 242227
500 - 999.99	13.00 SKU 242223	17.00 SKU 242228
1,000 +	18.00 SKU 242224	24.50 SKU 242229

Desktops	Plus	Plus with Accidental*
Price Range	Monthly Rate	Monthly Rate**
0 - 499.99	6.00 SKU 242232	8.00 SKU 242236
500 - 999.99	10.00 SKU 242233	15.00 SKU 242237
1,000 - 1,499.99	15.00 SKU 242234	22.50 SKU 242238
1,500 +	20.00 SKU 242235	30.00 SKU 242239

* For portable desktop only.

** A \$50 deductible will apply for accidental claims and is limited to two claims per term of the policy.

...with value-added services.